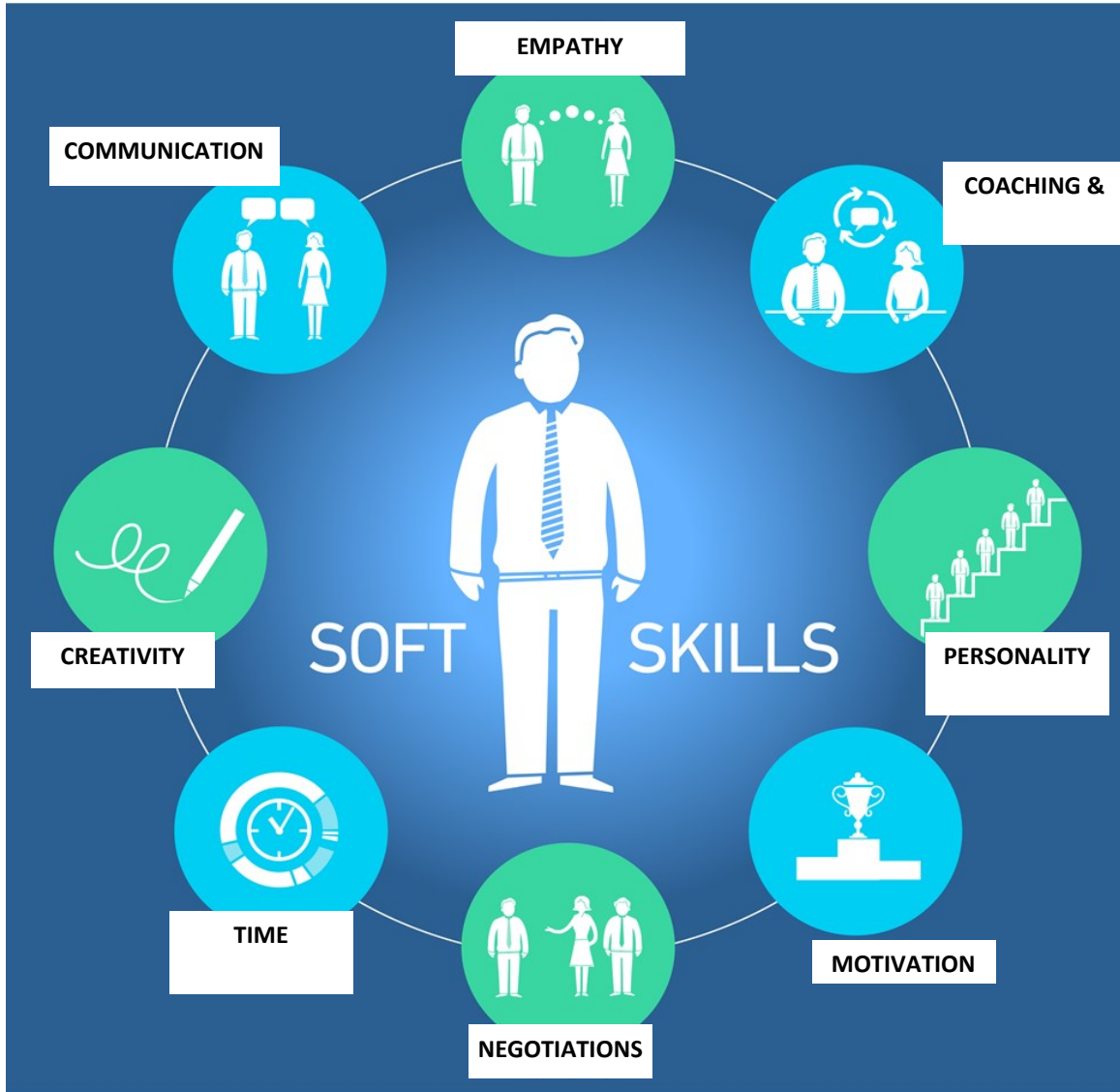


# EMPLOYERS: WOULD YOU LIKE TO ENHANCE THE "SOFT SKILLS" OF YOUR CURRENT EMPLOYEES?

NWDB offers FREE & CUSTOMIZED soft skills training  
("Working Smart") to prospective employees and/or existing employees

## "Working Smart"

Soft Skills for Workplace Success



\* Reducing Turnover  
\* Improving Customer Service  
\* Enhancing Your Bottom-Line



Improving Soft Skills through  
'Working Smart' Modules



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